ENGLISH VERSION

## ACT (REQUST) FOR RETURN OF GOODS AND REFUND

Kyiv                                                                      "____"_____20__

Order number _____

This act (request) is drawn up by responsible employee of Inditex Ukraine LLC (identification code: 35534116) (the "**Company**") and the customer, whose data is mentioned below (the "**Customer**"), who hereby requests to terminate the sale and purchase agreement and accept the goods mentioned below.

The Customer _____ (*Name, Surname*)
Document certifying the Customer's identity: _____
Document's details (*series, number, issued by which authority and when*): _____
_____

Hereby returns the following good(s):

| No. | Item | Units | Value, hryvnas | Reason for return[1] |
|-----|------|-------|----------------|----------------------|
| 1.  |      |       |                |                      |
| 2.  |      |       |                |                      |
| 3.  |      |       |                |                      |

Total value: _____hryvnas _____kop.

Details of the payment document, which confirms purchase of good(s):
No _____ date _____ time issued _____

Amount of the refund: _____hryvnas _____kop.

Mode of the refund:            □ transfer to the bank card
                               □ cash (only in the shop)
                               □ gift certificate (if the order was paid with a gift certificate)

Pursuant to the Law of Ukraine "On Protection of Personal Data", the Customer hereby gives consent to the Company, its authorized representatives and employees for the processing of personal data (name, surname; details of the document which certifies the Customer's identity), payment data on the terms and conditions set forth in the Privacy and Cookies Policy, to make refund upon return of the goods and to comply with accounting, taxation and other requirements. The Customer also agrees that the Company has the right to grant access and transfer the Customer's personal data and payment data for the execution of transactions to third parties providing money remittance services.

The Customer confirms that he has read carefully and accepts the return / exchange rules set forth in clause 11 of the "Terms of use of the website and terms of the contract for the sale of goods through the website", and that he is aware of the reasons, of which the return / exchange may be denied.


_____            _____
(*Customer's Name, Surname*)                                 (*Customer's Signature*)


I confirm that I received abovementioned good(s)

_____            _____
(*Cashier's Name, Surname*)                                  (*Cashier's Signature*)

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[1] Goods of improper quality / proper quality, but unsatisfactory size, fashion, color etc. / other reason