

### **Basic information about Data Protection for Participants**

**Data Controller:** Bershka BSK España, S.A.

**Lawful basis and purpose:** If you decide to participate in the Promotional Activity, we will use your data to manage your participation in this Promotional Activity, to run the Activity and to communicate with you in the event you are awarded a prize.

The lawful basis for processing your data is your consent along with the application of the conditions established in these Terms & Conditions.

**Data recipients:** We share your data with service providers and collaborators both inside and outside India that support us in managing the Promotional Activity, and we do so with appropriate guarantees while keeping your data secure.

**Rights:** You have the right to withdraw your consent, access, rectify, or erase your personal data, as well as other rights, as described in Clause 15 of these conditions, by sending an email to [dataprotection@bershka.com](mailto:dataprotection@bershka.com). In order to identify your request, please indicate which right you wish to exercise, as well as the reference "IBIZA TRIP GIVEAWAY WITH FLIGHTS, ROCKY DESERT FESTIVAL TICKETS, HOTEL AND MORE FROM JUNE 18 TO 21, 2026".

**Additional Information:** We invite you to read all the privacy-related information included in [Clause 15 of these Terms & Conditions](#) as well as the Privacy Policy, both available at [www.bershka.com](http://www.bershka.com).

### **TERMS AND CONDITIONS OF THE PROMOTIONAL EVENT: IBIZA TRIP GIVEAWAY WITH FLIGHTS, ROCKY DESERT FESTIVAL TICKETS, HOTEL AND MORE FROM JUNE 18 TO 21, 2026**

**One** - BERSHKA BSK ESPAÑA, S.A., a sole shareholder company, with registered office at Avenida de la Diputación, Edificio Inditex, Arteixo, A Coruña, registered with the Mercantile Registry of the province of A Coruña, in Volume 1,980 of the Archive, General Section, Folio 179, Sheet C-19,163, with Tax Identification Number (N.I.F.) A78276854, contact telephone number 3371279872 and email address [contact\\_in@bershka.com](mailto:contact_in@bershka.com) (hereinafter, the "Promoter"), launches this Promotional Action (hereinafter, the "Promotional Action"), which shall be governed by these terms and conditions (hereinafter, the "Terms").

Description of Personal Data: For the purpose of this Promotional Activity, the Data Controller will process the following Personal Data:

- Name
- Email address and
- Phone Number

Description of the Promotional Event:

- **Organisational and promotional outlets:** Ran through the Bershka website, with communications via Newsletters and Bershka's own App, hereinafter, jointly, the "Website".
- **Scope of participation:** Any natural person legally residing in Spain, France, the United Kingdom, the Netherlands, Germany, Luxembourg, Austria, Switzerland, and India, who meets the participation requirements set out in Clause Two of these Terms (hereinafter, the "Participants").
- **Description and theme of the Promotional Event and the participation procedure:**  
The Promotional Event consists of a draw to win a trip to Ibiza from June 18 to 21, including flights, hotel accommodation, a pair of tickets to the SDL Rocky Desert Fest, and more. Users can enter the draw using their email address. No subscription is required, although users may choose to subscribe voluntarily.
- **Participation dates:** From 13.30h (local time) on 21/05/26 to 23:59 local time on 25/05/26.
- Date for making the prize draw: 26/05/2026.

**Method for selecting the winners:** There will be one (1) winner of one (1) trip to Ibiza for two (2) people, including flights, hotel, a pair of tickets and more (hereinafter, a "Winner" individually, and "Winners" collectively) selected completely at random from among the Participants.

- **Prize:** One (1) trip to London for two (2) people, including flights, hotel, a pair of concert tickets and more (hereinafter, the "Prize").
- **Approximate value of the Prize:** The Prize for two people is valued at approximately €5.000.
- **Date and place in which the Winners of the Promotional Event will be published:** Winners shall be notified by email and/or telephone on 26 May 2026.
- **The period within which Winners must respond to the Promoter's communications:** Winners have a 48-hour period, counting from when the first communication is sent, to accept the Prize by replying to the Promoter's communications informing them that they have won.

**Two.-** Any person may be a Participant if they fulfil the requirements set out in these Conditions and (i) are over the age of eighteen (18); (ii) have the legal capacity to submit and give consent under the law applicable to them; (iii) are a legitimate user of the social network in which, where applicable, the Promotional Event is held (hereinafter, the "Social Network"), in compliance with the terms and conditions of use for this Social Network; (iv) have read and accepts these Conditions, (v) comply with the participation procedure established in these Conditions, providing true and complete information and details required by the Promoter to manage the Promotional Event in question and (vi) are registered and belong to the BERSHKA MMBRS loyalty programmed in India.

Employees of the INDITEX Group may not participate.

The Promotional Event is free, meaning Participants do not have to spend any money at all in order to participate, nor do they first have to acquire any service or product.

Likewise, for Participants who so request, and who are so entitled under the law applicable to them, the Promoter shall reimburse the connection costs required for participating in the Promotional Event, up to a maximum of 3 minutes of connection per Participant. Free connections do not entitle Participants to any reimbursement. The reimbursement request must fulfil the following requirements: (i) written request sent to the Promoter at the address set out in Clause One within 15 days from the end date for the Promotional Event; (ii) state the name, address, and email address of the requester; (iii) attach a copy of the bill from the service provider indicating the connection costs incurred for participating in the Promotional Event; (iv) provide the details of the bank account to be credited.

At the request of the Participant, in the event that they are so entitled under the law applicable to them, the delivery costs applicable at any time shall also be reimbursed (weight of 20 grams). Reimbursements shall be made within 60 days from the request being received, after checks have been performed to ensure that there has been compliance with the stated requirements, including the adequacy of the information provided with information arising from participating in the Promotional Event.

**Three.-** Participants participate in the Promotional Event at their own risk and responsibility. The Promoter reserves the right, at any time, to demand proof that Participants have fulfilled the requirements specified in any of the clauses of these Conditions.

**Four.-** The Promoter shall manage the Promotional Event through the Website, using all kinds of Internet resources and media, including any of the Promoter's web pages or pages belonging to the Inditex Group, as well as their respective blogs and social media profiles (hereinafter, jointly, the "Web Media"), in order to manage the Promotional Event and promote it as widely as possible.

**Five.-** Should circumstances prevent them from being fulfilled, the Promoter reserves the right to modify these Conditions partially or in full, subject to prior public notice through the Website or any other medium where the Conditions have been published, with the aim of preventing any damages for Participants, including the deposit thereof with officials or national authorities, as well as to pause or end the Promotional Event at any time. In addition, if a Participant withdraws their consent for the Promotional Event at any time prior to its completion, such withdrawal shall result in the Participant being disqualified from the Promotional Event. These Conditions shall be publicly available through the Website for Participants to consult, and can be sent, free of charge, to Participants who so request via a letter addressed to the address set out in Clause One and for whom this right is set out in their national law.

**Six.-** Should the Promotional Event involve Participants submitting any materials that are likely to generate intellectual (including copyright) or industrial property rights, rights to honour, the right to personal and family privacy, personal image rights, or rights of any other nature, including, without limitation, photographs, videos, or any other type of work (hereinafter, the "Materials"), the following requirements must be fulfilled: (i) the Materials may be of any nature, provided that the motive is one of those set out in these Conditions; (ii) the Materials must not show or reproduce the image of anyone under the age of eighteen (18); (iii) the Materials must not show or reproduce the image of any third parties. If, under exceptional circumstances, the Contest involve the materials needing to include the image of a third party, the participant must obtain the prior express consent of this party in relation to submitting the Materials for the Promotional Event, using their personal image for commercial, advertising, or similar purposes and for the purposes of promoting this Promotional Event, and granting the licence established in these Conditions. Participants must send the document certifying that third party consent has been obtained to the address set out in these Conditions, as established by the Promoter; (iv) the Materials must not illegally reproduce another person's work, with this understood to mean work not authorised by the author or the Law, and any third-party product, brand or other distinctive sign; (v) in accordance with the Promoter's criteria, the Materials must not be illegal, offensive, defamatory, inappropriate or contradictory to current law, morals, or public order; (vi) the Materials must not infringe any of the policies or conditions of the Social Network.

Similarly, should the Promotional Event involve Participants submitting Materials, participation in the Promotional Event involves and constitutes: (i) every Participant granting a free and global licence to the Promoter for the Promoter, and/or any third party authorised by the Promoter, to exploit the Materials (including the rights to reproduction, public communication, dissemination, and transformation of the Materials), through the Web Media and solely for the purposes of promoting the Promotional Event, which shall apply throughout the running of the Promotional Event and the six months directly following its completion or as required under applicable law; (ii) every Participant granting a free and global licence to the Promoter, for and on behalf of themselves and for and on behalf of third parties appearing in the Materials, for the Promoter and/or any third party authorised by the Promoter, to exploit the image included in the Materials, through the Web Media and solely for the purposes of promoting the Promotional Event, which shall apply throughout the running of the Promotional Event and the six months directly following its completion or as required under applicable law.

The licences granted in accordance with the above are understood to be granted with the power to be assigned to third parties (exclusively for the essential purposes of implementing, running and managing the Promotional Event, in accordance with the provisions of these Conditions); and for a period extending from the start date of the Promotional Event until six (6) months from the date on which the Winners of the Promotional Event are published on the Website. Once this period has ended, the Promoter shall refrain from continuing to use any of the items covered by the licences established in this Clause. However, should these items continue to be used unintentionally through the Web Media, this shall not constitute a breach, provided that the Promoter adopts reasonable measures to ensure that they are removed and their use stops, once the set period has come to an end or when use of these items, due to their nature, extends beyond the stated period. Participants recognise and accept that, given the specific nature of the Internet and the inherent characteristics of the digital environment in which the Promotional Event is being run, once the Materials are published through the Website, these Materials, as well as the other items covered by the licences established in this Clause, may remain available online, with no limitations in terms of time or territory and beyond the control and responsibility of the Promoter.

#### Clause Six BIS.- Image Rights of the Winners and Their Guests During the Enjoyment of the Prize

Given that the Promotional Campaign Prize may consist of a "SPECIAL EXPERIENCE" including, among other elements, flights, transfers, tickets to concerts or events, meals, dinners, accommodation, activities or in-person experiences in different destinations, the Winners expressly accept that (i) they will attend voluntarily and that (ii) the enjoyment of the Prize may be photographed, filmed or otherwise recorded by any audiovisual means by the Promoter or by third parties authorised by the Promoter (hereinafter, the "Recording"). Consequently, the Winner voluntarily accepts the capture of their voice and personal image/appearance in the Recording.

For these purposes, the Winners hereby authorise the Promoter and/or the company that may be engaged to produce the filming and/or Recording, free of charge, on an exclusive basis and worldwide, to capture, reproduce, distribute, publicly communicate, make available to the public and exploit their image, voice, name, statements and any audiovisual or photographic content obtained during the total or partial enjoyment of the Prize, including travel, activities, experiences, meals, events or concerts associated therewith, for advertising, promotional, corporate or communication purposes related to the Promotional Campaign, the Promoter's brand or future similar promotional campaigns, in any media, platform or format currently known or developed in the future, including, without limitation, websites, social media, digital platforms, audiovisual channels, press releases, commercial communications and internal or external promotional materials.

The above authorisation is granted for a period of five (5) years from the date on which the relevant Prize is enjoyed.

In the event that the Prize includes the participation of one or more guests in the experience, it shall be a necessary condition for enjoying the Prize that such guests provide, in advance, their express consent to the capture and use of their image and voice under the same terms set forth in this clause. The Promoter may require such authorisation to be formalised in any document or format it deems appropriate. Should such authorisation not be provided, the Promoter may limit or prevent the recording or capture of content in which such guests appear, or condition participation in the experience upon acceptance of the corresponding terms, to the extent legally permitted.

Acceptance of the Prize by the Winner shall also imply their consent to reasonably participate in communication activities linked to the delivery or enjoyment of the Prize, including the possible taking of photographs, videos, testimonials or statements related to the experience, always within the limits established by applicable law.

The Winners acknowledge and accept that the Promoter, directly or through third parties, shall have absolute discretion to decide (a) whether or not the Recording and, consequently, their personal image/appearance will be used, and (b) where applicable, whether the Recording and, consequently, the personal image/appearance of the undersigned reproduced therein, will be used independently or together with the image/appearance of third parties, and whether or not the Winner's image/appearance will be identifiable.

The refusal of the Winner or, where applicable, their guests, to be recorded or photographed shall not entitle them to any financial compensation or replacement of the Prize, without prejudice to the fact that the Promoter may adopt, where reasonably possible, organisational measures to respect such decision without undermining the promotional and documentary purpose of the Promotional Campaign.

Likewise, the Winner expressly acknowledges and accepts that under no circumstances shall the authorisation granted in this declaration generate any right, for themselves or for third parties, to receive any remuneration whatsoever beyond the Prize described in these legal terms and conditions.

**Seven.-** Regardless of any other measure established in these Conditions, breaches of any of the terms set out in these Conditions, during any stage or at any time during the Promotional Event, may result in the Participant being disqualified and/or the Materials being removed in question, depending on the case, at the full discretion of the Promoter.

**Eight.-** The Prize is personal and non-transferable, and under no circumstances can it be redeemed for money or any other goods or services. The Prize is solely and exclusively made up of the items set out in these Conditions, meaning the Promoter shall not assume any additional costs other than those mentioned in the Conditions.

**Nine.-** On the date on which the Winners of the Promotional Event are published, as set out previously, the Promoter shall publicly announce the Winners of the Promotional Event through its Website and shall contact each of the Winners to inform them that they have won and to coordinate the delivery of the corresponding Prize, using the email addresses provided as part of the Promotional Event. For the purposes of publicising the results of the Promotional Event and its Winners, the Promoter shall be authorised to disclose their names on the Website and on the Web Media. Likewise, either directly or via third parties, the Promoter shall be authorised to interview, photograph and/or record the Winners when they receive the Prize and/or when they are using it. Winners shall cooperate with the Promoter for this purpose and consent to the material in question being used under the same conditions as those outlined in these Conditions in relation to the Materials, as well as to them being published through any written medium including, but not limited to, newspapers, magazines and newsletters.

**Ten.-** Winners shall be deemed to have withdrawn and waived their right to the Prize should they do not respond (or do not do so satisfactorily) to communications from the Promoter within the period established in Clause One of these Conditions, as well as if it is not possible to deliver the Prize to the Winners due to reasons beyond the Promoter's control. In such cases, in the same way as when any of the Winners waive their right to the Prize, the Promoter, where appropriate, shall award it to a replacement. In other instances, the Promoter shall have absolute freedom to award the Prize to another Participant or to declare the Promotional Event null and void. Under no circumstances shall the expiry of the period set out in this Clause or the withdrawal constitute grounds for invalidating or revoking the licenses granted under these Conditions.

The Prize shall be delivered in the legally established time and manner. In order to deliver the Prize, the Promoter shall require proof of identity from the Winners. The delivery and enjoyment of the Prize may be conditional upon the Winners signing a prize acceptance document in advance, containing text which shall, in any case, be tailored to the provisions of the Conditions. Failure to fulfil this requirement, should it be requested by the Promoter, may entail the express renunciation of the Prize and it being assigned to the relevant persons, as per the previous paragraph, or the Promotional Event being declared as null and void, depending on the case.

Tax law may require withholdings or payments on account to apply for the Prize, and may require the Winners to sign certain tax documents relating to these withholdings or payments on account. In any case, the Winners shall bear any fee, tax, or similar amount that, as per the applicable law, they must pay. Therefore, the Promoter shall be released from any of the Winner's fiscal liabilities.

**Eleven.-** Participation in the Promotional Event entails and constitutes, in addition to any other aspect mentioned in these Conditions: (i) accepting these Conditions and the terms of use for the Social Network; and (ii) the Winners granting authorisation to the Promoter, and/or any third party authorised by the Promoter, to use their own name for the purposes of publishing the names of the Winners on the Website and in the Web Media.

**Twelve.-** By participating in the Promotional Event, Participants state and warrant that: (i) they accept these Conditions; (ii) they shall comply with all the necessary requirements for the purposes stated herein; (iii) the information and/or data provided as part of the Promotional Event is true and correct; (iv) they have all the necessary authorisations and licences in writing, in accordance with the provisions of these Conditions, and/or are the owners of all the rights (including, but not limited to, industrial or intellectual property rights, rights to honour, the right to personal and family privacy, personal image rights, or rights of any other nature) to the Materials; (v) if necessary, they have obtained, in writing, from the third parties that appear in the Materials, the right to use their personal image included in the Materials and the right to transfer or assign this right to any other third party, with the necessary extension to enable use of the Materials through the methods set out in Clause Four and solely for the purposes of promoting the Promotional Event; and (vi) the Materials: (a) do not infringe the rights (including, without limitation, the industrial or intellectual property rights, rights to honour, the right to personal and family privacy, and personal image rights) of third parties, (b) do not include phrases, images, or any other elements that may breach the privacy, personal image or honour rights of another person, and (c) do not infringe any applicable law.

On the basis of the above, Participants shall compensate the Promoter and/or any other Inditex Group company for all costs or damages resulting from: (i) any complaint of any nature made by third parties alleging that the Materials infringe their rights; (ii) inaccurate or dishonest information and/or data provided and/or disclosed through the Website, Web Media or any other methods used as part of the Promotional Event; or (iii) failure to comply with any of the guarantees, promises or assertions established in these Conditions.

**Thirteen.-** Without prejudice to the provision of the previous Clause, the Promoter shall have the right to: (1) block and remove any of the Materials available through the Website, the Web Media, or any of the other media used as part of the Promotional Event that, in its opinion: (i) could be considered illegal, offensive, inappropriate or contradictory to morals or public order, or that in any other way could be considered to infringe the rights of third parties and/or any other applicable law; (ii) for any reason hinders or impedes participation in the Promotional Event and access to the Website, the Web Media or any other media used as part of the

Promotional Event; or (iii) infringes any of the provisions set out in these Conditions; (2) at its discretion, prevent access to the Website, the Web Media or any of the other media used as part of the Promotional Event, for Participants which, in its opinion, have breached any of the stipulations or guarantees established in these Conditions.

**Fourteen.-** The Promoter shall not be held liable for: (i) defects, crashes or malfunctions in the telecommunications systems, Application, Website, Web Media, or any other media used as part of the Promotional Event, nor for any delays in Materials being transmitted, nor for any losses of Materials that may result from any of these circumstances; (ii) defects, damage or losses that Participants may experience as a result of using the Application or the third-party software applications required to participate in the Promotional Event, or other Applications that are installed on the Website, Web Media or any other media used as part of the Promotional event; (iii) use that third parties, including Internet users, may make of the Materials that are publicly disseminated as part of the Promotional Event. The Promoter shall not be liable for delays, losses or impairments due to circumstances that cannot be attributed to it. Nor shall the Promoter be liable in cases of force majeure (such as strikes) that may prevent Winners from enjoying the Prize, partially or in full. The Promoter shall be fully exempt from any liability if any of the cases set out should occur, as well as from any liability for damages arising from the enjoyment of the Prize.

**Fifteenth.- Privacy Policy for the Promotional Activity.**

The personal data provided by Participants in order to participate in the Promotional Activity, via the procedure detailed in these Terms and Conditions, will be used by the Promoter as the Data Controller, as well as by the entities that are listed as owners of the Websites in the various countries where the Promotional Activity is being held, for the purpose of implementing, running and managing the Promotional Activity and, in line with the dynamic of the Promotional Activity, to disseminate its name and image on the Internet through the Website and Web Media, with regard to implementing and running the Promotional Activity and commercially exploiting or promoting its results. The legal basis for processing said data is the execution of the terms and conditions established in these Conditions.

Likewise, to comply with the stated purpose, Participants and Winners are hereby informed that it is necessary for the Promoter to grant access to their personal data to Inditex Group entities insofar as they are directly involved in the implementation, running and dissemination of the Promotional Activity (whose activities are related to the decoration, textiles, clothing and home goods sectors, as well as any complementary sectors to these examples, including cosmetics and leather, as well as the development and support of electronic commerce activities) and to third parties that support the Promoter in managing the Promotional Activity, such as technology services, as well as, if necessary due to the dynamics of the Promotional Activity, to third party professionals associated with the logistics/transport/courier sector and/or third party collaborators in order to provide access to the prize.

In certain cases and in the interest of efficiency, some of the aforementioned providers may be located in regions outside of the European Economic Area and India, where the same level of data protection as that of the European Union and India is not provided. In such cases, Participants have been informed that their data will be transferred with the appropriate safeguards and with due regard to the security of the Participants' data, as in accordance with applicable Indian law and Standard Contractual Clauses. Participants can view the content of these clauses by using the following link: [https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/standard-contractual-clauses-scc\\_en](https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/standard-contractual-clauses-scc_en)

In the event that, within the framework of the Promotional Activity, Materials are submitted that reproduce or, in any other way within the framework of the Promotional Activity, provide third-party personal data, the Participants guarantee that they have informed said third parties and, where necessary, have obtained the necessary consent for the purposes described in these Conditions, including the dissemination of their name, profile and user name on the Social Networks and their image on the Internet via the Website or Web Media, for the purpose of implementing and running the Promotional Activity and commercially exploiting or promoting its results. The Promoter reserves the right to demand proof from the Participants and/or Winners of their compliance with the aforementioned requirements in order to process their personal data.

Once the Promotional Event has ended, as well as any and all actions or promotions associated with it, the personal data collected in the corresponding databases for the purpose of managing the Promotional Event, shall be deleted within a period of six months or as required under applicable law, including the Participant's personal data or that of third parties that may be contained in the materials, except in those cases where, due to the nature of Web Media and the inherent characteristics of the digital environment in which the Promotional Activity is held, may remain available on the Internet, the authorisation of the rights mentioned in clause 6 of these Terms and Conditions will be maintained

Data protection rights: In any event, Participants, Winners, and/or third parties can exercise their rights withdraw consent to access, rectify, erase or restrict processing, and to data portability, and any other right that may relate to them under the applicable data protection laws, by emailing [dataprotection@bershka.com](mailto:dataprotection@bershka.com), with the reference "DRAW TO WIN A TRIP TO IBIZA WITH FLIGHTS, ROCKY DESERT FEST, HOTEL AND MORE, FROM 18 TO 21 june 2026" stated in the subject line and indicating which right they wish to exercise. Where necessary, the Promoter may request additional information in order to identify the requesting party.

Likewise, Participants and/or Winners can contact the Data Protection Officer regarding any queries related to data protection by sending an email to [dataprotection@bershka.com](mailto:dataprotection@bershka.com). Equally, if they are located in the European Economic Area, they have the right to present a complaint to the relevant data protection authority: [https://edpb.europa.eu/about-edpb/board/members\\_en](https://edpb.europa.eu/about-edpb/board/members_en).

More information: For more information about the use of personal data, Participants and/or Winners can consult the Bershka Privacy Policy which is permanently available at [www.bershka.com](http://www.bershka.com)

**Sixteen.-** The Promotional Event is not sponsored, endorsed, managed by or associated with the Social Network in any manner. Participants fully absolve the Social Network of any liability. The information provided by Participants as part of the Promotional Event is not provided to the Social Network, but to the Promoter.

**Seventeen.-** These Conditions are governed by Spanish law. Should there be any discrepancy between the versions of the Conditions in different languages, the Spanish language version shall take precedence.

**Eighteen.-** These Conditions are applicable to the Participants without prejudice to compliance with any compulsory regulations that may be applicable.

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#### Terms and Conditions

##### Includes:

- Round-trip economy class flights for 2 people from the international airport closest to the winner's residence, subject to availability
- 1 checked baggage item (subject to airline conditions)
- Private airport-hotel transfers and transfers during the stay for the included experiences
- 3-night stay at Hotel Mongibello Ibiza (double room, breakfast included)
- 3 dinners for 2 people: 2-course menu + 1 drink per person
- Guided hiking experience (2h) + private boat experience (3h) with skipper, stops, and snorkeling equipment
- Experience at Zazú beach club: front-row sunbed + €200 food and beverage credit + towels and umbrellas.  
The €200 credit at the beach club corresponds to a total amount for both beneficiaries, is non-refundable and non-exchangeable for cash, and must be used during the experience in accordance with the venue's conditions
- Tickets for the Rocky Desert Ibiza event for 2 people (access via guestlist managed with the promoter, including access to a reserved area of the event). Access to the event will be subject to the promoter's conditions and the availability of the guestlist at the time of arrangement.
- Travel insurance is included in the prize, subject to the standard conditions of the policy.
- All experiences included in the prize will be subject to availability at the time of booking. In the event of unavailability, the Organizer reserves the right to replace them with others of equal or similar value and characteristics.

##### Does not include:

- Personal expenses not specified
- Additional consumption at restaurants or experiences
- Additional hotel services (room service, minibar, etc.)
- Transportation not specified
- Visas or documentation