COMPANY DETAILS

ORGANISATION RESPONSIBLE:

Fashion Retail, S.A. Avenida de la Diputación, Edificio Inditex 15143 Arteixo (A Coruña) Spain

SPAIN COMMERCIAL REGISTER

Entered in the commercial register of A Coruña in Volume 3425, General Section, Page 49.Sheet C-47731 Entry 1.

VAT IDENTIFICATION NUMBER:

S120089562

VAT taxable person

MANAGING DIRECTORS:

Eliseo Jesús Oroza Rodríguez Ignacio Fernández Fernández Ramón Reñón Túnez

CONTACT:

E-Mail: contact@bershka.com

Telephone: 080081808

INFORMATION ABOUT THE ONLINE DISPUTE RESOLUTION PLATFORM:

If you as a buyer consider your rights have been breached, you can address your complaints to us via the email address [contact@bershka.com] in order to seek an out-of-court settlement.

In this regard, if the purchase from us was concluded online through our website, we, in line with EU Regulation No. 524/2013, hereby inform you that you are entitled to seek the consumer dispute with us out-of-court, through the platform for the online dispute resolution accessible through the Internet address

http://ec.europa.eu/consumers/odr/. Unless otherwise provided by the applicable law, our participation in an out-of-court consumer dispute resolution is on a voluntary basis. We hereby inform you that we have not (yet) acknowledge any of the individual ADR entities in Slovenia.